

RIYA BUSINESS TRAVEL

SURVEY REPORT

To get clarity on the future of business travel, we surveyed corporate travellers across industries. The study reveals the need for updated technology &the changing requirements of business travellers.

Need for One-Stop Travel Solutions, Apart from Booking Flights



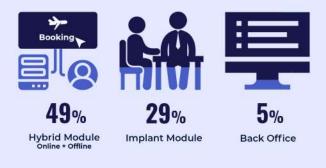
Corporates turning to Real-Time Travel Online Booking Tools



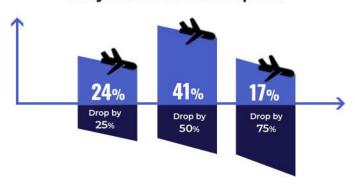
52% of business travellers are projected to highly adopt Real-Time Travel Online Booking Tool at a rate of more than **50**%



Need for Hybrid Support Module



Projection of travel spend



Business Travel Recovery hinges on **Domestic Travel**



Travel is crucial for SME Segment; it will lead to recovering travel





91% seek Duty Of Care solutions



49%

Provided Through TMC



47%

Looking for TMC Assitance for the duty care



Direct Tie-Up with the security Agency





Track Employees



Suppliers' policies on hygiene & restrict the choices

Financial Stress has **Limited Use of Card Payment**



End-to-End Digitized Solutions

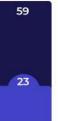
- Cuts time-consuming manual process
- Drives saving, visibility, & compliance





Revamping travel policy to suit the new normal











configuration/



Yes No

supplier contracts



platform (as form of payment)



Management



on post Covid-19 industry trends



Communication Boosting the Traveler satisfaction Index

Respondents for the Survey

352 respondents







10%











2%

2%



Engineering Infrastructure & Real Estate 5% 5%



Audit & Finance Consulting

12%

Telecommunications

1%

1%

1%

Gurgaon 121 Mumbai 75 Bangalore 41 Chennai 31 Hyderabad 30 Pune 28 Delhi 9 SME 8 Trivandrum 5 Kolkata 4









